



## Welcome to Washington State's GAU Managed Care Program

### GAU Managed Care (beginning 11/1/09)

Community Health Plan of Washington (CHP) will be the only managed care organization serving General Assistance – Unemployable (GAU) enrollees. The expansion of GAU managed care will include all 39 counties in Washington. GAU recipients who are 19 or over are covered under this program.

### **Community Health Plan**

**1-800-440-1561**

### **CHP Provider Search Engine**

<http://www.chpw.org/en/provdir/search.php>

### **DSHS Contact**

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### **DSHS/GAU Website**

<http://maa.dshs.wa.gov/gaumc>

## **Facts about GAU Managed Care**

### **What is GAU?**

GAU is a state-funded program that provides both a cash and medical benefit for persons who are physically and/or mentally incapacitated and who are unemployable for more than 90 days. The Health and Recovery Services Administration (HRSA) is responsible for the delivery of the medical benefits and the Economic Services Administration (ESA) is responsible for the delivery of the cash grant.

### **What is GAU Managed Care?**

GAU managed care is an expansion of the King and Pierce County GAU pilot program to a statewide mandatory managed care program. The program will enroll approximately 14,000 GAU clients, age 19 and above into CHP on November 1, 2009.

### **How will GAU clients be enrolled into CHP?**

Once a client has been determined to be eligible for GAU, they will be placed onto the Fee-for-Service (FFS) delivery system. It will take approximately three to six weeks for our automated enrollment process to find and enroll newly eligible GAU clients into managed care. If a GAU client wants to be enrolled in managed care sooner, they may call the MACSC toll-free line (1-800-562-3022) and ask to be enrolled.

### **Is enrollment in CHP mandatory or voluntary?**

GAU enrollment is mandatory. There will be clients who are exempt from mandatory enrollment such as Native Americans/Alaskan Natives, and those who are residing in nursing facility for long-term care (as determined by the Aging and Disability Services Administration (ADSA). Native Americans/Alaskan Natives may choose to enroll if they want to.

### **What enrollment and informational material will GAU clients receive?**

CHP will send a Welcome letter, a summary of benefits and their CHP medical ID card to the client once they are enrolled in managed care. CHP will have their GAU handbook on their website, <http://www.chpw.org/en/member/docs/index.php> very soon. Members may also check with their local Community Services Organization (CSO), Primary Care Providers (PCPs) or Community Health Clinics for copies of CHP's GAU handbook. Or they may call CHP's customer service line and request a GAU handbook.

**What benefits will clients receive through GAU managed care?**

Clients in GAU managed care will get Medical Care Services and mental health care. Additionally, CHP will be offering a 24/7 nurse line, care coordination and case management.

**What kind of mental health services can a GAU client receive in managed care?**

A care coordinator will screen the GAU enrollee for either Level one or Level two mental health services.

Level one mental health services include brief mental health services from the care coordinator at the primary care clinic. Level two mental health services include six months of mental health services from a Community Mental Health Agency (by referral from a care coordinator).

There is unlimited medication management provided by Primary Care Provider or in conjunction with mental health treatment.

**What about clients on ADATSA?**

Clients on ADATSA will not be enrolled in GAU managed care.

**What about clients receiving chemical dependency services other than ADATSA?**

Clients not in the ADATSA program and on GAU managed care will continue to receive their chemical dependency services through the Division of Behavioral Health and Recovery.