



## Welcome to Washington State's GAU Managed Care Program

### November 2009 healthcare changes!

Right now you receive your healthcare services from any doctor who accepts your Medical Assistance ID card (medical coupons).

Starting November 1st you will receive all of your healthcare services from a managed care plan. Your managed care plan will be Community Health Plan (CHP), a Washington state insurer with more than 1,000 primary care providers and 8,000 specialists at more than 250 primary care sites and over 80 hospitals. You will now receive your healthcare services from one of the Community Health Plan providers or clinics. Once you are enrolled with Community Health Plan you will be able to access medical help or advice 24 hours a day.

### How do I select my Community Health Plan doctor?

Call CHP at 1-800-440-1561 and they will help you find a CHP doctor. When you call CHP, you must tell them you will be in managed care in November. Tell your current doctor or clinic that you will be with CHP next month.

### What is the difference between Community Health Plan and your current coverage?

You will receive the same services with Community Health Plan as you do now, except that your medical, mental health, and chemical dependency services will be coordinated by Community Health Plan. With Community Health Plan you will also have access to additional benefits your current coverage cannot provide!

New Benefits	Community Health Plan (CHP)	Your Current Coverage
Guaranteed access to primary care providers (PCP) and specialists	<p>YES!</p> <p><b>Already have a doctor?</b> CHP will try to keep you with your same PCP and specialist if at all possible.</p> <p><b>Need help finding a PCP and/or specialist?</b> CHP will help you find a PCP or specialist that will work for you.</p>	NO
Mental Health Benefits	<p>YES!</p> <p>CHP is able to provide you with mental health benefits.</p>	NO
Care Coordinator	<p>YES!</p> <p>CHP provides you with a care coordinator who can help you access mental health and drug and alcohol dependency services. These care coordinators are here to help you!</p>	NO